

The "FixIt" Manual

GAS GRILL REPAIR & MAINTENANCE

By Romero Carl Hunter



WWW.CARLSGRILLTALK.COM

editing and website by: Jeanie Whitelaw
www.eyeonlife.net

Chapter 4 – Finding Repair Parts

“age quod agis” - do what you do carefully, concentrate on the business at hand

You've taken the grill apart, cleaned everything and looked over the whole grill to decide if it's worth fixing. The sum of the parts, in this case, might be greater than the price of the grill, so ***BEWARE!*** If you haven't done this, ***GO BACK*** and take it apart and make sure you want to replace the parts. Check the condition of the whole grill. Of course, you'll need to know what you need and how much will it cost before you can make a final decision. Chapter 5 - Basic Grill Maintenance, Diagnostics and Trouble Shooting is next, so you might want to read over that part right away. Most of the returns we get at www.clagrills.com are from people who ordered the parts but did not take a close look at the grill and then decided it wasn't worth it to fix. And, they had to pay all the shipping costs, both ways. So, be sure to look at the parts you need as well as the condition of the grill. You even need to check out the casters and the post that holds the grill. It's been my experience that when working in people's back yards with their grills, the grill usually looked worse as I took the grill apart.

If you buy your grill from a small dealer they might have the parts or can get parts from the factory. Most of the grills bought today in the big stores do not offer parts or help with warranty issues. I have found some exact parts in Home Depot and Lowe's but mostly they have universal parts, which might work in some cases. The biggest shopping center out there is the Internet. My company, www.clagrills.com, is one of many that show up regularly on page one of an Internet search for gas grill parts.

Get use to buying over the Internet. If you haven't tried to buy on-line, or don't have a computer... get one or go to the library (they usually have some that can access the Internet). You might have a friend or family member who can help. When you find a computer to use, try these steps:

1. Try a search for the factory's web page. Try www.broilmaster.com, if you have a Broilmaster. The factory usually has a site with their name and a .com address. Sometimes the address will be a .net address like www.nexgrill.net and www.brinkmann.net. Try different phrases. Some factories don't have easy access while others offer the best prices and have started accepting web orders.
2. You always want to try several sites to be certain you get the best deals. Page one of an Internet search will show 10 or so sites. Some sites on that page will show competitive pricing. ***SHOP AROUND!*** Look at their return policy. Be aware that, during the spring and summer, they get behind in shipping. Check the shipping cost too.
3. Before you confirm and place your order, review the part numbers and your model numbers. Do all of your research before ordering. It's easy to make mistakes, so proof read the order before you hit "submit". My company and most of the others, only pay for our own mistakes. We don't have a cross referencing system to keep people from buying the wrong parts.